

We value your feedback.

Dear LIFE Aesthetic Center Patient,

To assist us in providing you with the best possible service, please take some time to answer the following questions.

The feedback is designed to bring areas of concern to our attention, as well as let us know what we are doing right.

Your reply to this questionnaire is entirely voluntary and anonymous. Additional comments are certainly welcome.

Thank you,
The LIFE Aesthetic Center Staff

My appointment was on:

_____, 20_____

My appointment was with:

- Dr. Lichtenberger
- Chris Stacey
- Amy Classen
- Katy Denooyer
- Other

How did you hear about us?

Scale of 1 to 5 (5 = best). Circle one.

Was it easy to make your appointment?

1 2 3 4 5

Were you able to get an appointment in what you consider a reasonable amount of time?

1 2 3 4 5

Is the office clean, comfortable and professional in appearance?

1 2 3 4 5

Did you have to wait long when you came in for your appointment?

1 2 3 4 5

Were you treated courteously and respectfully by the staff?

1 2 3 4 5

Were all of your questions answered?

Was the procedure explained thoroughly?

1 2 3 4 5

Were you satisfied with the results of the treatment/procedure?

1 2 3 4 5

If follow up care was needed, were you satisfied with it?

1 2 3 4 5

Do you think the fees for services provided were:

- Less than what you thought
- About what you thought
- More than what you thought

Did you take advantage of one of our monthly specials?

- Yes No

Would you recommend Hecht Aesthetic Center to a friend?

- Yes No

Do you want to be added to our newsletter distribution?

- Yes

Email _____

Do you follow us on Facebook?

- Yes No

Is there anything we can do to make your experience with LIFE Aesthetic Center better? _____

Additional space for comments on the back.

Can we add your comments to our website/social media only using only your first name (no last name)?

- Yes No