



We hope this notification finds you and your family doing well and staying healthy. The last several months have certainly been unprecedented and we understand the toll this has taken on everyone in the community and beyond.

The health and safety of our clients and staff remains our number one priority and has required significant changes to the way that we clean and sterilize our office and how we are able to communicate and see our patients. If you have contacted our office recently you know that we have utilized telehealth visits, limited contact with only urgent/emergent patient visits and limited hours of operation and staffing.

These changes have allowed us to protect our clients and staff. Additionally, we have seen a decreasing number of COVID-19 cases in our area, adequate supplies of PPE for our providers and clinical staff and the availability of testing for the virus. **We therefore have exciting news to share with you!**

We are now open during normal business hours. This is due to the success as a community in flattening the curve. Our ongoing public safety, however, will require further vigilance to avoid resurgence of the virus. The regulations below will allow us to continue to expand our services in a fashion that ensures the safety of everyone involved.

We will also begin to schedule surgeries that were previously cancelled or postponed. We continue to follow and monitor recommendations from the CDC, Washington State Department of Health, the Governor and other professional organizations with regards to COVID-19.

If you are scheduled to be seen in our office or are scheduled for surgery, you will be asked to do the following:

- All individuals in the clinic will be asked to wear a mask that always covers the nose and mouth within the office/facility
- One additional individual will be allowed to accompany the patient if needed such as a family member, caregiver, interpreter, etc.
- All individuals must maintain proper social distancing requirements within the waiting areas and check-in
- All individuals will be encouraged to wash their hands with soap and water or use alcohol-based hand sanitizer before and after their appointment
- COVID-19 testing will be required 48-72 hours prior to specific services and/or procedures
- If you have any of the following respiratory or flu-like symptoms, please CALL your Primary Care Provider or Walk-In Clinic for more information: fever, cough, shortness of breath, headache, runny nose, sore throat, loss of taste or smell and do not present to the clinic, but call to cancel your appointment.

We do have staff in the office **Monday through Thursday from 8:30 AM to 5 PM and Friday from 8:30 AM to 4 PM** to help answer any questions or concerns that you may have. You may reach us by calling **360-738-3223**.

We thank you for your continued support and patience and truly look forward to serving all our patients beginning the week of May 18th.

Jason Lichtenberger, MD